

To address the diversified needs of our customers, NGS-IQ Business Intelligence Consulting offers several comprehensive programs:

## ***NGS-IQ Implementation Support Services (Service Pack)***

**Time frame:** 3 days

**Fee:** Current daily rate, plus expenses

**Description:** After initial implementation and preliminary usage, NGS-IQ clients may desire guidance in maximizing the use of the functionality in the NGS-IQ products. This optional service offers a menu of service elements where customers select the support level they require.

## ***NGS-IQ Custom Query and Report Development (Custom)***

**Time frame:** Project dependant

**Fee:** Current daily rate, plus expenses

**Description:** The NGS-IQ Business Intelligence System was designed for quick implementation and minimal training. However, often companies cannot find that extra time and additional manpower to meet all reporting requirements. Should clients require support to develop a particular query reporting solution, a customized service quote will be provided based on the specification defined by the client.

## ***Data Warehouse System Readiness (Service Pack)***

**Time frame:** 5-10 days (partial on-site)

**Fee:** Current daily rate, plus expenses

**Description:** An in-depth look at your business needs and priorities, your technological infrastructure, skill analysis, and your expectations for the use of a data warehouse or data mart in your business enterprise. Our focused assessment will guide you to an informed decision on the development and implementation of a data warehouse or datamart and the requirements for a successful project.

## ***Data Warehouse System Assessment (Service Pack)***

**Time frame:** 5-10 days (partial on-site)

**Fee:** Current daily rate, plus expenses

**Description:** A combination of on-site involvement and carefully focused analysis will provide you with a complete, customized data warehouse assessment. Our consultants will help to establish your business need, the expected ROI, and define key success criteria. Based on a thorough assessment of your technology infrastructure we'll develop a comprehensive solution, detailing all project steps and costs, hardware, software, services.

## ***Data Warehouse System Implementation Project (Service Pack)***

**Time frame:** 2-6 weeks

**Fee:** Current daily rate, plus expenses

**Description:** The Implementation Plan developed in the assessment phase will serve as the tool to a data warehouse solution. Our team of specialists will be involved as you deem necessary during this phase. This could include a project lead or doing a complete "turn-key" implementation; our level of involvement is tailored to your needs.

## ***Data Warehouse Services (Custom)***

**Time frame:** 5 day minimum

**Fee:** Current daily rate, plus expenses

**Description:** The services above represent the standard service levels designed for our clients. However, you are not locked into these levels; our services can be customized to your specific needs.

NGS reserves the right to change pricing at any time.

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